

Doyle, Dan

From: MacDonald, David
Sent: Tuesday, September 20, 2011 11:46 AM
To: AfterIreneCT
Subject: FW: CL&P's response to Hurricane Irene in Wilton

From: LLedwell@aol.com [mailto:LLedwell@aol.com]
Sent: Monday, September 19, 2011 6:08 PM
To: MacDonald, David
Cc: GailLavielle@aol.com
Subject: CL&P's response to Hurricane Irene in Wilton

Dear Mr. MacDonald,

As a resident of Wilton, I was deeply concerned by the slow response of the Utility company Connecticut Light and Power. I found their response to be quite slow. As you know, the storm hit late Saturday night and early into Sunday morning and while there were winds in the mid afternoon, there could have been trucks in the town ready to unblock the streets from all the fallen trees. But there none. Monday came and went, I still saw very few trucks in the area. It was not until Wednesday that I began to see more workers and trucks addressing the situation. And I never saw any workers working beyond daylight hours.

It was a very unsafe situation for Monday and Tuesday and especially for all the small children in the area. I was even concerned about the "health" of the environment because very few people had running water.

Furthermore, I am most concerned about is CL&P's lack of preparation...that they did not have more trucks and workers ready to go on Monday morning or even working on Sunday night.

This situation caused extreme hardship on all Wilton residents. For my family personally, we are were out of power for 6 days. We had to shower at the YMCA.

At the least, I believe that the utility company owes Wilton a rebate for the days that they did not have power. They should be punished financially for their mismanagement of the crisis.

Thank you for your attention to this matter,

Loralyn L. Cropper
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9/23/2011